



## **SHIPPING WINE AND CHARGES**

Prairie Berry ships all of its wine from our main facility in Hill City, SD. UPS Ground is our preferred carrier, but FedEx rates are available by calling our team directly. Our recommended quantity is 12 bottle cases to obtain free UPS Ground shipping. Otherwise, rates will vary based on the state you live in and the bottle count in your package. We are able to ship Prairie Berry products that are not wine and alcohol-free to all states with lower shipping rates. 2nd Day Air shipping is also available. We do not ship to PO Boxes. Expedited shipping is not available for Alaska.

## **SHIPPING IN EXTREME TEMPERATURES**

Extreme weather (sustained temperatures exceeding 90°F or falling below 16°F) can damage your wine. To guarantee the condition of your wine when shipping to areas with sustained heat or cold, choose our Expedited Shipping Service.

## **OUR EXPEDITED SHIPPING INCLUDES:**

- Complimentary cold packaging with an insulated box and ice packs
- Ships 2-day Air with UPS to ensure your shipment arrives within the window our cold packaging protects
- This service guarantees your shipment against heat damage through the first delivery attempt.

*It does not guarantee against multiple delivery attempts, so please ensure you are able to accept your package on the first attempt. If this is a concern, we advise that you ship your package to a business address, or select a local UPS location that will accept your package on your behalf. We would also encourage you to utilize UPS MyChoice to manage your delivery.*

## **ADULT SIGNATURE REQUIREMENT**

We strongly recommend shipping your order to a business address, as all states that we ship wine to require an adult signature upon delivery. It is the recipient's responsibility to ensure an adult is present at the time of delivery and is 21 years or older to sign for the package. If you do not have a business address, many UPS locations can accept your package on your behalf. Consult UPS.com, or call our team to discuss various options.

## **SHIPPING AND FULFILLMENT SCHEDULE AND TIMELINE**

Orders are accepted 7 days a week, but all packages will leave our facility Mondays, Tuesdays, and Wednesdays. All orders must be completed by 2 p.m. MT Wednesday. Orders placed after Wednesday at 2 p.m. MT will ship the following week. Once your order leaves our facility in Hill City, SD, you will receive tracking information from UPS. If you wish to place an order for a future shipment, please call us directly to place the order. It is important that we verify inventory availability and ensure all specifications are met for future orders.

## **RETURNS AND REPROCESSING FEES**

UPS will attempt to deliver your wine package 3 times. Upon the 3rd failed attempt, UPS will ship your package back to our facility in Hill City. If this occurs, additional handling charges will apply to reship your package. If you choose our Cold-Packaging option, please note that this is only designed to protect your package through the 1st delivery attempt.

For orders that were undeliverable to the customer and have been returned to us at PB, a minimum of 2 contact attempts are completed (phone and email) to offer a reshipment or a refund of the returned package. If we do not receive communication back from the customer within 30 days of the return, a refund for the contents will be issued automatically.

<b>State</b>	<b>Onsite</b>	<b>Offsite</b>	<b>Est. Days in Transit</b>	<b>Shipping Zone</b>	<b>Notes</b>
Alabama	No	No	3-4	B	
Alaska	Yes*	Yes*	5	C	*depends on zip code
Arizona	Yes	Yes	3	B	
Arkansas	No	No*	N/A	N/A	*we do not ship to this state
California	Yes	Yes	2-4	B	
Colorado	Yes	Yes	2	A	
Connecticut	No	No*	N/A	N/A	*we do not ship to this state
Delaware	Yes	No	4	B	
Dist. of Colombia	Yes	Yes	4	B	
Florida	Yes*	Yes*	3-4	B	*Lafayette, Liberty, Washington are restricted counties
Georgia	Yes	Yes	4	B	
Hawaii	No	No	4		
Idaho	Yes	Yes	2-3	A	
Illinois	Yes	Yes	3	A	
Indiana	Yes	Yes	3	B	
Iowa	Yes	Yes	2	A	
Kansas	Yes	Yes	2-3	A	
Kentucky	No	No*	N/A	N/A	*we do not ship to this state
Louisiana	No	No*	N/A	N/A	*we do not ship to this state
Maine	Yes*	Yes*	5	B	*no bottles less than 750 ml
Maryland	Yes	Yes	4	B	
Massachusetts	Yes	Yes	4	B	
Michigan	Yes*	Yes*	3	B	*state requires both parties' DOB
Minnesota	Yes	Yes	2	A	
Mississippi	No	No	3		
Missouri	Yes	Yes	2-3	B	
Montana	Yes	Yes	2	A	

<b>State</b>	<b>Onsite</b>	<b>Offsite</b>	<b>Est. Days in Transit</b>	<b>Shipping Zone</b>	<b>Notes</b>
Nebraska	Yes	Yes	2	A	
Nevada	No	No	2	B	
New Hampshire	Yes*	Yes*	5	B	*restrictions in BROOKFIELD, ELLSWORTH, MONROE, and SHARON
New Jersey	No	No*	N/A	N/A	*we do not ship to this state
New Mexico	Yes	Yes	3	B	
New York	Yes	Yes	4	B	
North Carolina	Yes	Yes	4	B	
North Dakota	Yes	Yes	2	A	
Ohio	Yes	Yes	3	B	
Oklahoma	Yes	Yes	3	B	
Oregon	Yes	Yes	2-3	A	
Pennsylvania	Yes	Yes	4	B	
Rhode Island	Yes	No	4	B	
South Carolina	No	No*	N/A	N/A	*we do not ship to this state
South Dakota	Yes	Yes	1-2	A	
Tennessee	Yes	Yes	3-4	B	
Texas	Yes	Yes	3-4	B	
Utah	No	No*	N/A	N/A	*we do not ship to this state
Vermont	Yes*	Yes*	4	B	*restrictions in MAIDSTONE, ATHENS, BALTIMORE, HOLLAND
Virginia	Yes	Yes	4	B	
Washington	Yes	Yes	3	A	
West Virginia	No	No*	N/A	N/A	*we do not ship to this state
Wisconsin	Yes	Yes	2-3	A	
Wyoming	Yes*	Yes*	1-2	A	*EXCLUDES RED ASS RHUBARB, ROSY ASS RHUBARB, WILD BILL, CALAMITY JANE, GOLD DIGGER AND LAWRENCE ELK

**1-4 BOTTLES** (A) \$20, \$32\* (B) \$25, \$52\* (C) \$61

**5-6 BOTTLES** (A) \$24, \$35\* (B) \$31, \$60\* (C) \$75

**7-8 BOTTLES** (A) \$29, \$40\* (B) \$36, \$72\* (C) \$89

**9-11 BOTTLES** (A) \$37, \$48\* (B) \$47, \$84\* (C) \$115

**12+ BOTTLES = \$10 SHIPPING ON GROUND ORDERS\*\***

**12+ BOTTLES EXPEDITED\*** = ZONE A \$50 | ZONE B \$96

\*Expedited Shipping with UPS 2-Day Air and Free Cold Packing

\*\*Excludes Alaska. Case = \$115

**Gen5 Wine Club Discounted Shipping:** 1-11 bottles = \$12 flat fee

**We can ship our merchandise, Prairie Berry Made products, and apparel to all 50 states. Additional fees may apply for Hawaii and Alaska.**

## **AGGREGATE LIMITS**

Each state we ship to has specific limitations and restrictions on how much wine we can ship per household or per person in various time frames. If we have any issues with this, you will be contacted prior to finalizing your order. For more information about your state's regulations, please call our Direct to Consumer Department.